

Testimonial

PCWIZ2U

Sue Corkill Consulting

I operate a small business, providing publishing and educational services. Gordon Shailer, the Chief Wiz of PCWIZ2U, has been an invaluable support with my computer system during the first three years in business.

Gordon has an encyclopaedic knowledge of computers. Furthermore, he is more than willing to research extra information when necessary. As a result, he has the capacity to solve the vast majority of problems that arise in a small business or at home.

In my experience, numerous frustrating computer problems can arise at the most inconvenient times. Gordon solves those problems and creates efficient processes for me. Sometimes it takes him all of 30 seconds to fix something that would otherwise have held me up for an hour or so.

In terms of service, Gordon and the others in Team PCWIZ2U are always prompt, courteous and focused. They provide the information I need, as and when I need it. You know how it is - you want to know what you want to know when you want to know it. When I want to know stuff, they tell me enough and no more

Prior to setting up his business, Gordon worked with several computer service businesses. I had always found him very helpful. Consequently, I was disappointed when I rang his employer to find that he had 'left, was overseas and no longer available'. Then to my delight, on a Friday night trip to the local Fish and Chip shop, I noticed a flyer promoting his new company, PCWIZ2U. Whew! It's a bit like following your favourite hairdresser from business to business and then finding that they've set up business themselves. You can then settle back into a good solid working relationship.

I enjoy Gordon's creative approach and his relaxed style. It's important when someone is working in your home, to feel comfortable with their presence. That's the case with Gordon.

For those frustrating and mysterious computer problems, I recommend PCWIZ2U!